Telstra

Managed Sentinel

We deliver intelligent security analytics and automation to safeguard your business

Despite organisations investing heavily in security tooling and setting up their own Security Operations Centres, challenges persist. From the complexities of cross-platform integration to the pressing need for meeting regulatory compliance, organisations face hurdles such as insufficient visibility, slow incident detection, and a shortage of cybersecurity experts.

Telstra Managed Sentinel gives you the benefits of Security Information and Event Management (SIEM) and Security Orchestration, Automation and Response (SOAR) without the challenges of managing in-house. Delivered by our security analysts in Telstra Security Service Centres (TSSC), it offers 24x7x365 security management services, including security incident detection and response.

With Telstra Managed Sentinel, you can gain access to our industry-leading technology and optimise costs. Focus on your business needs and remediation while we help to detect and investigate threats throughout your organisation.

Telstra Managed Sentinel Capabilities

Managed Threat Detection, Investigation, and Response

Managed Security Engineering

Proactive Threat Hunting

Threat Intelligence Integration

Key Features

24X7X365 Security Monitoring
Proactively detects and prioritises security incidents round the clock with actionable alerts from our Telstra Security Service Centres.

Automated Threat Response
Reduce mean time-to-respond (MTTR) with orchestration, automation via playbooks tuned by our specialists.

Proactive Investigation and Review
We proactively investigate incidents and review the platform to identify security gaps and provide recommendations to help strengthen your security posture.

Threat Intelligence Integration
Enhance detection and response capabilities through data enrichment from a wide range of feeds and Telstra's unique threat telemetry.

Outcome-Based
Our consultative approach ensures we understand your business priorities and required outcomes from a managed service.

Key Benefits

Scalable and Cost Effective
Our cloud-native Managed Sentinel solution scales dynamically without the need for significant infrastructure investment.

Flexible and Modular
We offer modular services, so you can select the ones that best suit your business.

Simplify Security Operations
A single centralised hub to have visibility on security events, incidents, and response activities across your organisation.
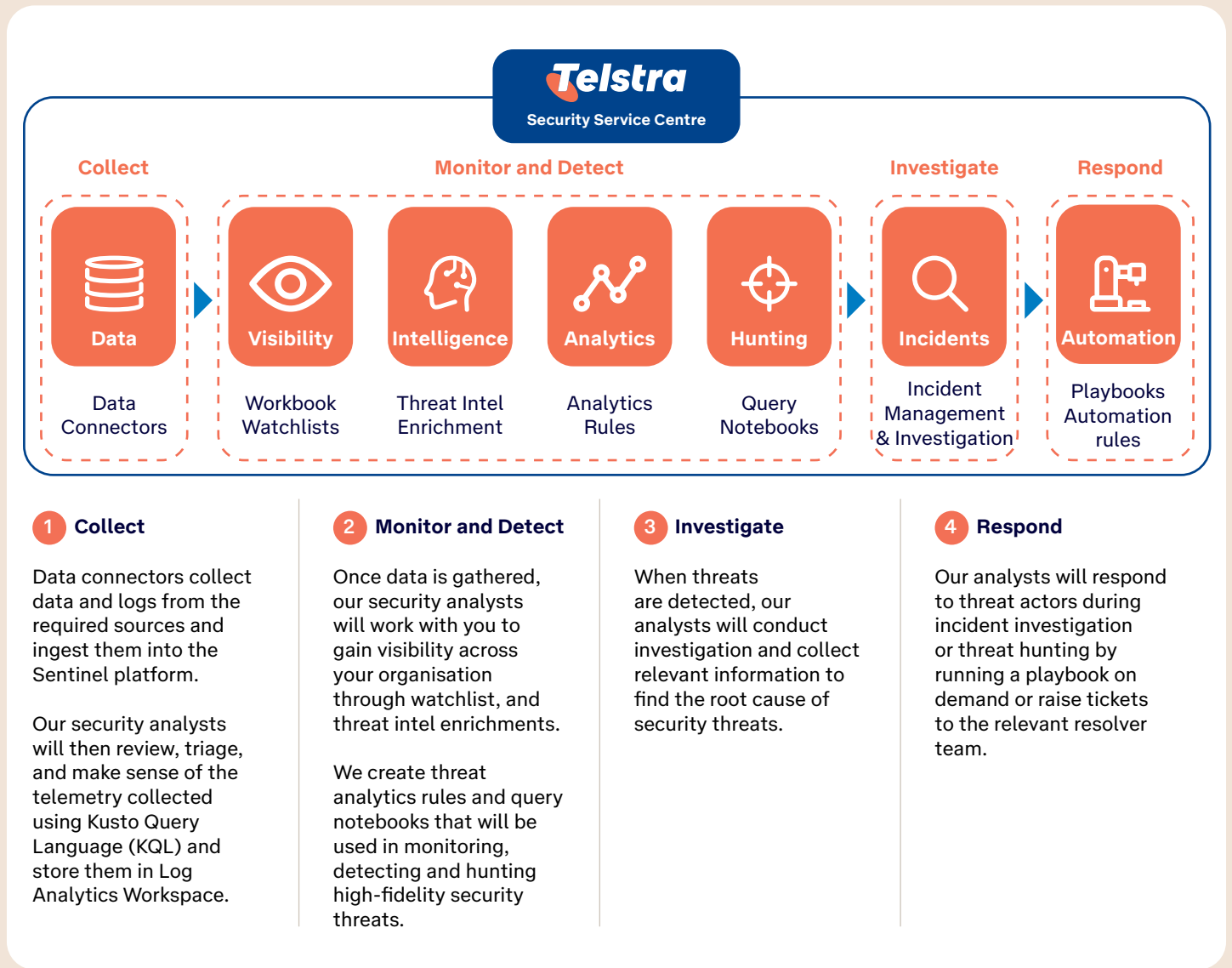
Enhance Efficiency
Workflows and playbooks to help you simplify tasks, including data ingestion, enrichment, investigation, and remediation.

Meet Compliance Requirements
Built-in compliance tools, such as workbooks, incident log history and task lists, to meet regulatory compliance requirements for incident response and reporting.
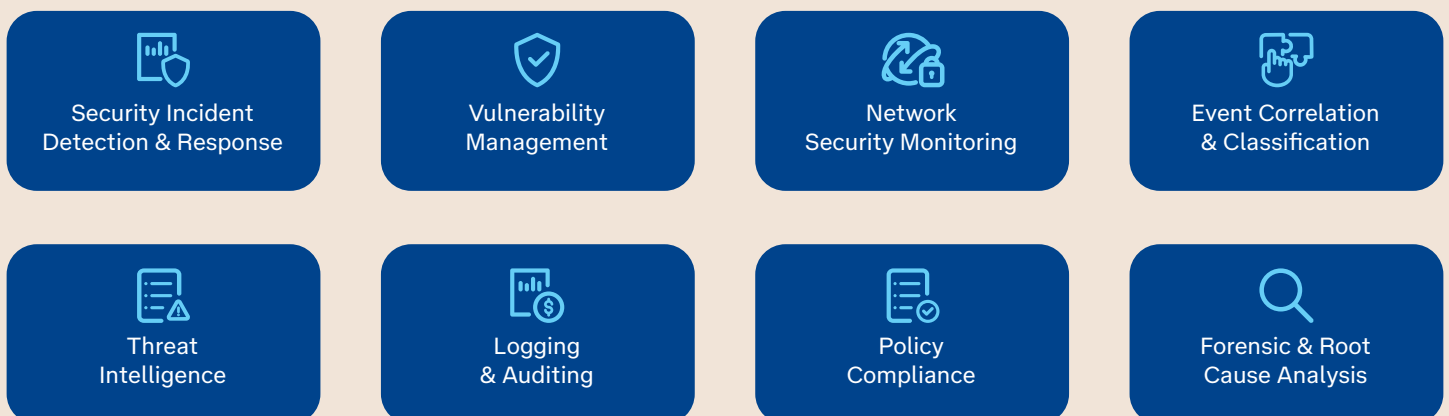
How does Telstra Managed Sentinel work?

Telstra

Security Service Centre

Collect	Monitor and Detect				Investigate	Respond
Data	**Visibility**	**Intelligence**	**Analytics**	**Hunting**	**Incidents**	**Automation**
Data Connectors	Workbook Watchlists	Threat Intel Enrichment	Analytics Rules	Query Notebooks	Incident Management & Investigation	Playbooks Automation rules

1 Collect

Data connectors collect data and logs from the required sources and ingest them into the Sentinel platform.

Our security analysts will then review, triage, and make sense of the telemetry collected using Kusto Query Language (KQL) and store them in Log Analytics Workspace.

2 Monitor and Detect

Once data is gathered, our security analysts will work with you to gain visibility across your organisation through watchlist, and threat intel enrichments.

We create threat analytics rules and query notebooks that will be used in monitoring, detecting and hunting high-fidelity security threats.

3 Investigate

When threats are detected, our analysts will conduct investigation and collect relevant information to find the root cause of security threats.

4 Respond

Our analysts will respond to threat actors during incident investigation or threat hunting by running a playbook on demand or raise tickets to the relevant resolver team.

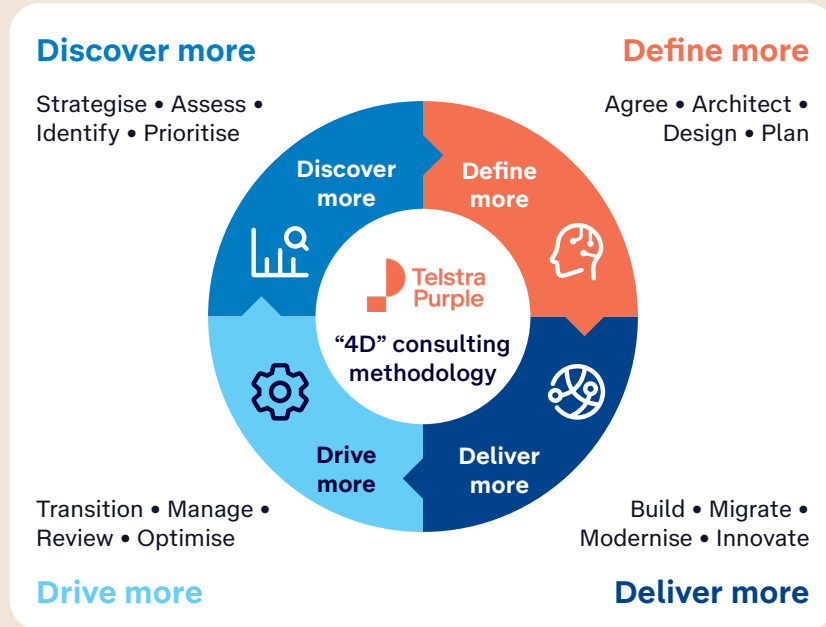## We help you to defend against evolving cyber threats 24X7X365

Telstra Security Service Centres are equipped with the capabilities to deliver Managed Security Services and help you stay ahead of cyber threats. We are committed to deliver the highest levels of service and support.

Telstra Security Service Centres Capabilities

Security Incident Detection & Response	Vulnerability Management	Network Security Monitoring	Event Correlation & Classification
Threat Intelligence	Logging & Auditing	Policy Compliance	Forensic & Root Cause Analysis

Our Approach to Safeguard Your Business

Our proven consulting methodology has helped global customers to safeguard their business and achieve their desired business outcomes.

Discover more

Strategise • Assess • Identify • Prioritise

Define more

Agree • Architect • Design • Plan

Discover more

Define more

Telstra Purple

"4D" consulting methodology

Drive more

Deliver more

Transition • Manage • Review • Optimise

Drive more

Build • Migrate • Modernise • Innovate

Deliver more

What we'll do

Contextually-mapped and strategically-built around your specific threat profile to enable swift identification and resolution.

Logical and pragmatic approach to solution adoption and deployment, helping your business to navigate the complexities of security.

Provide clear visibility of your solution functions and any risks we might encounter along the way.

End-to-end solutioning that grows as your business does. Understand your security needs and design tailored services, managed by our experts.

Business is everywhere. Security should be too.

Your business needs to be secure

Your business needs to be secure. To help safeguard your data, people, business and reputation, Telstra International offers multi-layered, modular security services designed to meet the Confidentiality, Integrity and Availability (CIA) principles.

Our experts can help optimise your security posture to satisfy industry compliance, customers and shareholders, and help protect your business from cyberattacks.

Why Telstra International?

Expertise and Experience

Our deep experience and knowledge of security frameworks such as NIST, GDPR and SOC 2 enable us to design and implement robust and effective solutions that align with your industry, compliance requirements, and risk management objectives.

ISO/IEC 27001 Certified

Our technology, delivery and support processes are certified to the ISO 27001 Information Security Management standard.

bsi
ISO/IEC
27001
Information Security
Management
CERTIFIED

Strong Alliance Ecosystem

We bring together the strengths of our partner alliances with major global technology leaders in our ecosystem to support you.

Proven Consulting Methodology

Our Telstra Purple "4D" Consulting Methodology has helped many global customers to strengthen their security posture.

Discover how Telstra Managed Security Service can help you to secure your business 24X7X365.

Contact your Telstra account representative for more details

✉ **telstraenquiry@team.telstra.com**   🌐 **telstra.com/global**