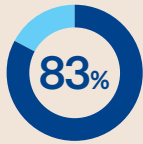


Telstra Managed Cloud Services

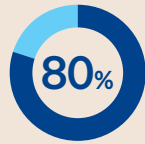
Amplify your cloud ROI with full or partial
management of cloud infrastructure and
resources

Future-proof your IT approach and maximise your cloud efficiency

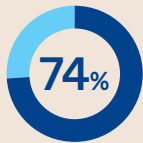
Leading organisations use cloud as a force multiplier, combining it with AI, IoT, and analytics to maximise digital strategy impact. While cloud adoption delivers considerable strategic value, success depends on a purposeful, well-defined approach rather than just increasing investments.



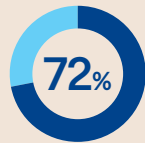
of organisations say cloud helps mitigate business and regulatory risk.



leverage cloud to generate new product and service revenue.



use cloud to expand into new markets.



see cloud improving sustainability and environmental impact.

2024, "Cloud Strategy & Innovation Survey", Deloitte

Yet, managing cloud infrastructure shouldn't be a challenge. A fragmented approach can lead to slow deployments, security vulnerabilities, and inefficiencies.

A fully managed cloud service brings everything under one roof, ensuring continuous uptime, robust security, and expert support—so businesses can focus on innovation instead of cloud complexity.

Why your business needs Managed Cloud Services

A single, end-to-end cloud management solution allows businesses to maximise value while reducing complexity.

As cloud adoption grows, 70% of organisations will continue investing in specialised cloud providers to meet business needs, while 40% will slow their adoption due to cost concerns.* A fully managed cloud approach ensures you stay ahead without the overhead.

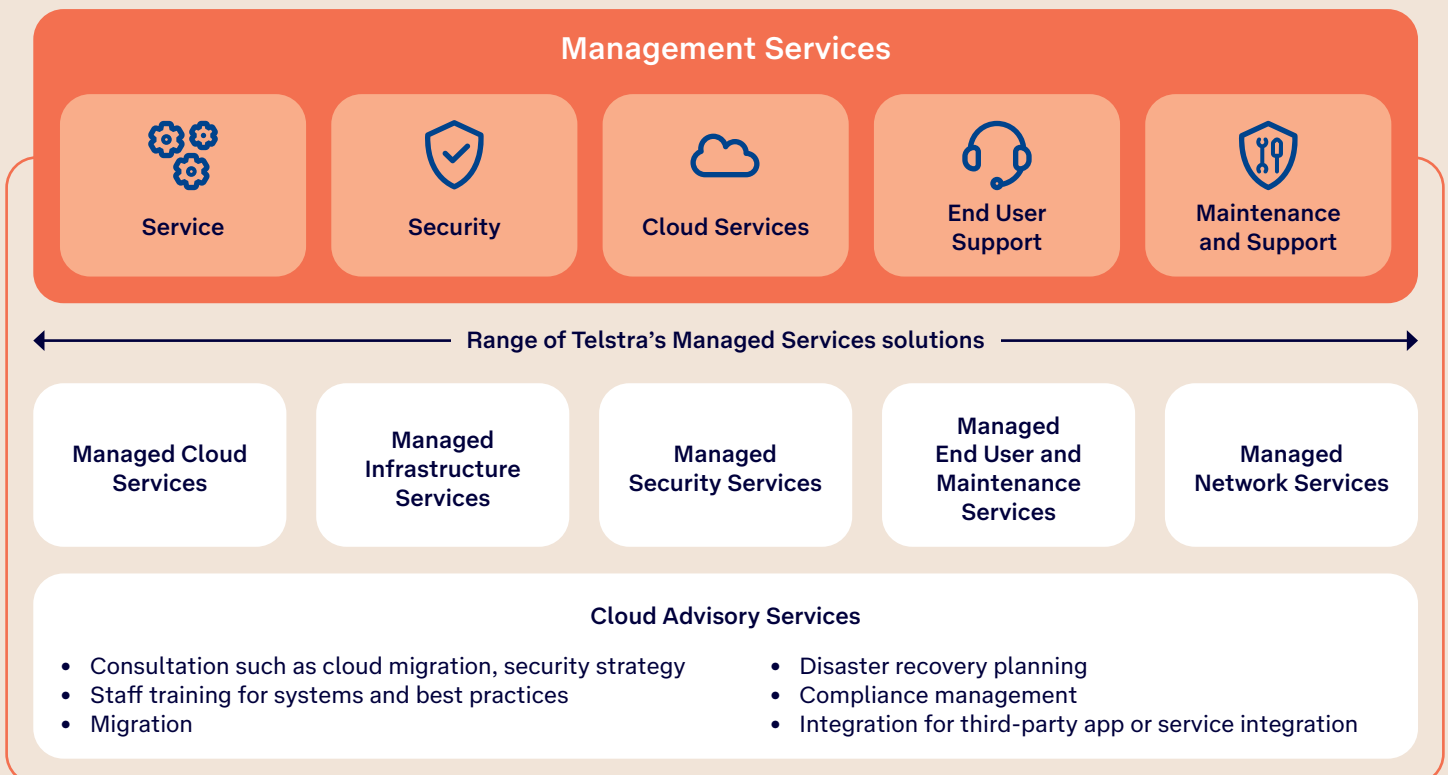
*2024, "Unraveling Tomorrow's Cloud Computing Landscape", Gartner

What is Telstra Managed Cloud Services?

Telstra Managed Cloud Services offers a team of experts with unparalleled knowledge and capabilities across cloud platforms, leveraging best-in-class frameworks and toolsets to manage your cloud infrastructure and digital assets. With flexible pricing models, Telstra Managed Cloud Services enable efficient, secure cloud adoption at scale, with rapid deployments tailored to meet your business needs.

How does it work?

Telstra Managed Cloud Services provides comprehensive support throughout your entire cloud journey. Our technology consultants and solution experts work with you to simplify and streamline the adoption of cloud technology. Our Managed Cloud Services aren't restricted to just a single cloud segment but across various aspects, including network, security and infrastructure.



We prioritise proactive monitoring to enhance operational excellence and minimise the need for costly “break-fix” services. Whether you are facing cloud security challenges or require additional help with managing your IT infrastructure, we can help you with our dedicated and ongoing management, ensuring you are safe, secure, and compliant at all times.

Telstra Managed Cloud Services generally follow these 5 steps to get you set-up and live:



Step 1: Discovery and assessment
Your needs, requirements, and strategies are at the forefront of our approach.



Step 2: Design and planning
Our team meticulously designs a comprehensive architecture plan, ensuring every aspect of your needs is covered.



Step 3: Building and onboarding
We perform all the necessary processes to get you up and running with support from our team or system integrator.



Step 4: Hypercare (UAT)
During this period, we will review and optimise processes and management.



Step 5: Run and maintain
Your cloud services are well supported with ongoing management.

Features

Cloud Advisory Services

With a comprehensive range of services ranging from network solutions to digital experience design, Telstra can help transform your business with leading-edge experience, expertise and technology so you can thrive now and into the future.

24/7 Support

Be supported by specialists with 24x7x365 support for Priority 1 and Priority 2 incidents.

Wide-ranging Managed Services

Access to a broad set of managed cloud service components, which optimises performance and operations, and monitors application services.

Security

Be protected by our robust ISO 27001-certified Customer Security Management framework, ensuring the highest standards in controlling access and safeguarding confidential information pertaining to your environments.

Benefits

Flexibility and choice

Choose service management elements, cloud platforms and managed services that work for you, and scale up or down accordingly.

Operational efficiency and cost-efficiency

Maintain agility, efficiency and performance by continuously monitoring, tuning, automating and analysing your IT environment with predictable and transparent OPEX costs.

Performance and business continuity

Protect your business with SLA-backed 24x7 monitoring and support, complemented by proactive management by experienced IT professionals.

Compliance and security

Safeguard your business by adhering to local and international regulations and security standards while implementing best practice designs and processes.

How Telstra Managed Cloud Services can help

Global reach

- Extensive business reach with presence in over 200 countries and territories
- Partnered with global leaders such as AWS, Cisco, Dell, Digital Realty, Equinix, Genesys, Microsoft, Netskope, Palto Alto, VMware, and ZScaler, to bring the best technology leaders in our ecosystem

Recognised for excellence

- Multiple recognitions with more than 25 Partner awards

Expertise

- Specialists certified on supported technologies, as well as other technologies, across multiple time zones within US, EMEA and Asia-Pacific
- Backed by compliance ITIL-aligned service management framework and ISO certification – ISO 27001

Scale your business with AWS or Azure

Telstra International is an AWS Solution Provider and Microsoft Cloud Solution Provider.

Find out more on telstrainternational.com/en/products/cloud/public-cloud-solutions.



Future-proof your IT approach

Telstra International also offers Managed Security and Managed Network services.

Find out more on telstrainternational.com/en/services/managed-services.



Maximise your cloud benefits and navigate the cloud with confidence with Telstra International.

Contact your Telstra account representative for more details.

✉ telstraenquiry@team.telstra.com

🌐 telstrainternational.com